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Attorney Docket No.: 03932.P006X

Patent

#8/a
P.O.
5-29-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Michael H. Cohen et al

Serial No.: 09/412,173

Filing Date: October 4, 1999

For: METHOD AND APPARATUS FOR
OPTIMIZING A SPOKEN DIALOG
BETWEEN A PERSON AND A
MACHINE



Examiner: Opsasnick, M.

Group Art Unit: 2654

which is a continuation-in-part of:

Serial No.: 09/203,155

Filing Date: December 1, 1998

Assistant Commissioner for Patents
Washington, D.C. 20231

RECEIVED

MAY 23 2002

Technology Center 2600

AMENDMENT AND RESPONSE TO OFFICE ACTION

Sir:

In response to the Office Action mailed on February 7, 2002, please enter the following amendment and reconsider the present application in view of the remarks below.

IN THE CLAIMS:

Please cancel claims 1-23, 43-44, 47-49 without prejudice.

Please amend the claims as follows:

- 1 24. (Amended) A method of executing a spoken dialog between a user and a
2 speech-enabled site in a network including a plurality of voice-hyperlinked